

**THE STATE OF NEW HAMPSHIRE
BEFORE THE
PUBLIC UTILITIES COMMISSION**

DE 19-197

Electric and Natural Gas Utilities

Development of a Statewide, Multi-use Online Energy Data Platform

Testimony of Dr. Amro M. Farid

On behalf of
City of Lebanon, NH &
Local Government Coalition

August 17, 2020

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1 **I. Introduction and Qualifications**

2 **Q1.1. Please state your name, business address, and position relative to this docket.**

3 A1.1. My name is Dr. Amro M. Farid. I am an Associate Professor of Engineering at the
4 Thayer School of Engineering at Dartmouth¹ and an Adjunct Associate Professor of Computer
5 Science at the Department Science at Dartmouth College, which is located at 14 Engineering
6 Drive, Hanover, NH. I am also the Chief Executive Officer of Engineering Systems Analytics
7 (ESA) LLC which is located at 89 Washburn Hill Road, Lyme NH.

8 **Q1.2. Please describe your background and qualifications as they relate to energy data
9 platforms and software development.**

10 A1.2. I received my B.Sc. in 2000 and M.Sc. in 2002 from the MIT Mechanical Engineering
11 Department. I received my Ph.D. in Engineering in the area of Industrial Automation and
12 Control Systems Engineering from the University of Cambridge (UK) in 2007. In addition to the
13 formal positions stated above, I am the director of the Laboratory for Intelligent Integrated
14 Networks of Engineering Systems (LIINES) at the Thayer School of Engineering at Dartmouth.²
15 I am a research affiliate at the MIT Mechanical Engineering Department. I currently also serve
16 as Chair of the Council of Engineering Systems Universities³ (CESUN). I am the Chair of the
17 IEEE Smart Cities Technical Activities Committee⁴, the Chair of the IEEE Smart Buildings
18 Loads and Costumers Architecture Subcommittee⁵, and the Co-Chair of the IEEE Systems, Man
19 & Cybernetics Technical Committee on Intelligent Industrial Systems⁶. I am a senior member of
20 the IEEE and a member of the ASME and INCOSE.

¹ <https://engineering.dartmouth.edu/people/faculty/amro-farid>

² <https://amfarid.scripts.mit.edu/>

³ <https://cesun.org/>

⁴ <https://smartcities.ieee.org/about/ieee-smart-cities-committees>

⁵ <https://site.ieee.org/pes-sblc/subcommittees/>

⁶ <https://sites.google.com/view/ieee-smc-tc-iis/>

1 As an academic, I maintain an active and broad computational research expertise in
2 intelligent energy systems across five research themes: smart power grids, energy-water nexus,
3 electrified transportation, industrial energy management, and interdependent smart city
4 infrastructures. Consequently, we have extensive experience in software engineering and “Big
5 Data Analytics” as they pertain to energy applications. I have published over 140 peer-reviewed
6 publications in these areas. Our research projects have been externally funded by ISO New
7 England, the Electric Power Research Institute, the Department of Energy, the Department of
8 Defense, the National Science Foundation, and Mitsubishi Heavy Industries. This academic
9 research has led to several notable achievements of particular relevance to this docket. 1) The
10 Dartmouth-LIINES has published some of the latest methodological research supporting the
11 integration of variable renewable energy, energy storage, and demand-side resources. 2) We
12 have conducted the 2017 ISO New England System Operational Awareness and Renewable
13 Energy Study (SOARES) and presented it to ISO New England stakeholders in 2018. 3) We
14 have published the first book on the “energy Internet of Things” (eIoT). It discusses how
15 network-enabled energy devices (or the energy Internet of Things) will play an indispensable
16 role in bringing about a cost-effective transition to sustainable energy. 4) We have published
17 extensively on distributed-ledger based “Transactive Energy” markets and control systems where
18 deregulated retail electricity markets support near real-time transactions of electricity from
19 distributed energy resources (DERs) in a manner that is similar to the energy markets found in
20 wholesale independent system operators. The Dartmouth-LIINES has also completed several
21 relevant publications on the Shared Integrated Grid, in general, and the more specific cases of
22 New England region and the State of New Hampshire.

1 As a professor, I actively teach a course on model-based systems engineering which
2 explains how to collaboratively architect, design, and ultimately implement complex engineering
3 systems including, specifically, complex software systems. I also actively teach a course in
4 power systems engineering from technical, economic, and policy perspectives.

5 As a small business owner of ESA LLC, we have developed the Electric Power
6 Enterprise Control System (EPECS) Simulator and licensed it to ISO New England for their
7 planned integration of variable renewable energy, energy storage, and demand-side resources. It
8 was the central software used in the SOARES study. ISO New England is currently using the
9 EPECS and plans on doing so until 2025 (at a minimum).

10 **Q1.3. Have you previously testified before this Commission?**

11 A1.3. No, I haven't.

12 **Q1.4. On whose behalf are you testifying?**

13 A1.4. I am testifying on behalf of the City of Lebanon & the Local Government Coalition. I
14 am also testifying as an Eversource customer and New Hampshire ratepayer on my own behalf.

15 **Q1.5. In what capacity are you working with the City of Lebanon & the Local
16 Government Coalition?**

17 A1.5. I am serving as a volunteer technical advisor to the City of Lebanon in its development
18 and implementation of a community power aggregation that realizes a “shared integrated grid” in
19 accordance with the legislative objectives of Senate Bill 284 and RSA 53-E as amended by
20 Senate Bill 286. To that end, for several years, the Dartmouth-LIINES has been working with
21 the City of Lebanon and Liberty Utilities to develop a prototype for a distributed-ledger-based
22 transactive (real-time-pricing) energy platform that combines all three elements of a shared
23 integrated grid.

1 **Q1.6. Explain the interest of the City of Lebanon and the Local Government Coalition in**
2 **the creation of a statewide, multi-use online energy data platform.**

3 A1.6. The City of Lebanon and the Local Government Coalition are interested in the
4 development and implementation of a community power aggregations that realize a “shared
5 integrated grid” in accordance with the legislative objectives of Senate Bill 284 and RSA 53-E as
6 amended by Senate Bill 286. As Section III details, the statewide multi-use online energy data
7 platform, herein simply called data platform, is an integral and essential part of realizing such a
8 shared integrated grid.

9 **Q1.7. Please describe your involvement in DE 19-197 to date.**

10 A1.7. I have attended most or all of the technical sessions and provided commentary in my
11 areas of expertise. I was the first author to Local Government Coalition scoping comments
12 [LGC-2020-1], identification of use cases [LGC-2020-2], and the responses to Joint Utility
13 Comments [LGC-2020-3].

14 **II. Overview of Testimony**

15 **Q2.1. What is the purpose of your testimony?**

16 A2.1. The purpose of my testimony is to testify that a shared integrated grid is the leading
17 industrial concept for New Hampshire to achieve its legislative objectives. Furthermore, such a
18 shared integrated grid cannot be achieved without a data platform that engages the participation
19 and communication of grid stakeholders. It is foundational. I then testify that such a data
20 platform, if developed following the best practice of software systems engineering, is technically
21 feasibly, commercially viable and very much in the best interest of the New Hampshire public.

22 **Q2.2. Would you summarize your testimony?**

23 A2.2. This testimony is part of the overall testimony provided by the Local Government

1 Coalition and augments the testimony provided by Clifton Below, Samuel Golding, April Salas,
2 and Kat McGhee.

3 I have divided my testimony into four sections labeled below as Section 3-7. Section 3
4 describes what is meant by a Shared Integrated Grid and explains how it meets the legislative
5 objectives of Senate Bill 284 and RSA 53-E. Section 4 identifies the broad and diverse
6 categories of stakeholders that I expect would use this data platform. Section 5 describes the
7 best software systems engineering practice to identify the data platform's stakeholder
8 requirements and then translate them into a set of functional requirements stated in a technical
9 language appropriate to a software systems engineer. It also summarizes the Local Government
10 Coalition's stakeholder requirements as detailed in the scoping comments [LGC-2020-1] and use
11 cases [LGC-2020-2]. Section 6 provides general guidance on how to best implement the data
12 platform including its inclusion of customer data, market/financial data, and system data, its use
13 of widely accepted international standards from the IEC, and finally the availability of viable
14 commercial solutions on the market today. Section 7 concludes with guidance on the data
15 platform's governance to maximize the likelihood that New Hampshire's legislative objectives
16 are realized.

17 **III. Shared Integrated Grid as a Realization of Legislative Objectives**

18 **Q3.1. What is meant by a Shared Integrated Grid?**

19 A3.2. The term Shared Integrated Grid has been developed by the Electric Power Research
20 Institute (EPRI) as the leading institution of electric industry research & development in the
21 United States. A shared integrated grid consists of 1) network-enabled distributed energy
22 resources and devices, 2) customer engagement in time-responsive retail electricity services (e.g.
23 real-time pricing), and 3) community-level coordinated exchanges of electricity.

1 The first of these is equivalently called the “energy Internet of Things”. The second of
2 these is often referred to as transactive energy services. In the New Hampshire context, the third
3 of these is most easily understood as community power aggregations (CPAs). Our recent open-
4 access book, *eIoT: The Development of the Energy Internet of Things in Energy Infrastructure*,
5 commissioned by EPRI is attached as Attachment G [Muhanji 2019] explains how these three
6 elements combine to create a shared integrated grid. I have also presented on the topic of the
7 Shared Integrated Grid, the energy Internet of Things, and eIoT information standards at a recent
8 workshop hosted by EPRI and Stanford University. See slides attached as Attachment C [Farid
9 2020].

10 Mike Howard President and CEO of EPRI describes the shared integrated grid in his
11 September 2018 article in the EPRI Journal⁷. On the same page, hyperlinked below is a video
12 that explains the shared integrated grid⁸. Though the video is worth watching for the graphics,
13 for convenience, it is transcribed here: “Imagine an energy future when smart appliances, water
14 heaters, thermostats energy, storage, electric vehicle chargers, and rooftop solar are more than
15 customers assets. They are energy solutions integrated with electric grid planning and operation
16 that can enhance resiliency and provide value to customers at all levels of the grid, creating a
17 shared integrated grid. Much like the mobile apps that make subletting an apartment today easier
18 than ever before, network operators can seamlessly enable a shared integrated grid by
19 introducing a platform to better utilize shared energy resources. By connecting to this platform
20 through an app many different businesses can offer shared energy solutions for customers
21 enabling next-generation demand response, more efficient use of grid assets, more robust

⁷ <https://eprijournal.com/welcome-to-the-new-world-of-the-interactive-energy-customer/>

⁸Shared Integrated Grid by EPRI: <https://youtu.be/PknNL0TnCxQ>

1 ancillary services, and improved hosting capacity to support more electric vehicles and solar PV
2 on the grid. Smart water heaters that work hardest when electricity demand or prices are low,
3 thermostats that enable network operators to reduce peak demand and operate distribution assets
4 more efficiently, and customer-owned chargers that fuel electric vehicles with the capability to
5 shift charging to times of excess generation capacity.

6 “In this future, grid investments can expand to include acquiring grid services from
7 customers’ assets. Transmission and distribution companies can harness these emerging
8 technologies which provide customer energy solutions and grid support. Participating customers
9 can receive incentives to share their resources for grid support, and society can benefit through a
10 lower overall cost for all customers. Realizing this vision requires a platform that fully integrates
11 grid planning and operation with those distributed energy resources that customers have opted in
12 to share with the grid. In addition to buying a water heater from a store or website, a customer
13 can purchase it from any qualifying solution provider through a shared integrated grid e-
14 commerce platform, by logging into an app that is integrated with the network operations and
15 planning system, and with one simple click selecting a smart water heater to be installed by a
16 trusted service provider, with incentives based on the customers’ needs and the value to the grid.
17 For customers, the app can provide customized alerts over the life of an appliance identifying
18 service needs and offering energy-saving tips. For network operators, the same platform serves
19 as a standard interface connecting the asset to utility planning systems and distribution operation
20 systems and linking to aggregated services for the bulk power system, through secure interfaces
21 enabling real-time operation and planning, with a customer-owned asset like a water heater
22 treated as a wire's asset for the purpose of grid investment planning. The result: a connected
23 device such as a water heater can then optimize energy use based on grid needs shifting from

1 heating water as needed over the course of the day to working at times when energy demand is
2 low and limiting use when demand is high, all without impacting the customer's comfort.

3 Through this approach, the definition of transmission and distribution investments
4 expands to include grid services delivering greater value to customers and all levels of the grid.
5 Connected technologies can create a shared integrated grid, a new e-commerce reality, and a
6 win-win situation for network operators and every customer; a cost-effective approach that
7 enables better-informed resource planning and strategic capital investments at the individual
8 customer level; unlocking better service quality, improving the customer experience, and
9 providing greater value by integrating resources from the customer's home to the community and
10 the grid as a whole. The shared integrated grid, a key component of the integrated energy
11 network can provide for clean cost-effective electricity with greater customer choice, comfort,
12 convenience, and control The Electric Power Research Institute is leading collaboration with
13 industry and other stakeholders to enable this customer-focused energy future.”

14 Another video on the same page explains the role of the interactive energy customer in
15 the shared integrated grid⁹. For convenience, it is transcribed here: “The grid that has served
16 electric utility customers well for more than a century is changing, adapting to new demands, and
17 evolving to meet new expectations. Originally designed for one-way service the grid has
18 become an integrated energy network, an enabler of new technologies that provide greater
19 customer choice and enhanced service reliability and affordability. In an era of e-commerce
20 enabled by mobile apps increasingly connected customers expect streamlined access to products
21 and services that align with their lifestyle. A convergence of new technologies and rising

⁹The Interactive Energy Customer by EPRI: <https://youtu.be/-hpxUymaR48>. See also The Six Cs by EPRI: <https://youtu.be/15A8WKFXt1k>.

1 customer expectations presents forward-thinking utilities greater opportunities to connect with
2 customers, when and how they want to become more than an energy provider: an energy partner,
3 making a better quality of life possible for all. The interactive energy customer is central to a
4 shared integrated grid, one that redefines utility capital investments by encouraging customer-
5 specific improvements that deliver value to all, empowering customers to make better energy
6 management decisions, enabling utilities to better draw from customer-owned resources, to
7 actively manage today's resources and better plan for the future, enhancing cybersecurity to
8 securely manage the data, making this new utility reality possible and encouraging efficient
9 electrification to make the most of our natural resources while delivering reliable, safe,
10 affordable, and cleaner energy. The technology to enable this energy future already exists,
11 customers are ready for the change, forward-thinking utilities can take a bold step forward by
12 embracing new and emerging technologies to expand their energy service capabilities, enhance
13 service quality, drive greater value, and better engage with the interactive energy customer.”

14 **Q3.2. What are the legislative objectives of Chapter 286, NH Laws of 2019 (SB 284)?**

15 A3.2. In the enactment of SB 284, the legislature found that:

16 *“In order to accomplish the purposes of electric utility restructuring under RSA 374-F, to*
17 *implement fully the state energy policy under RSA 378:37, and to make the state's energy*
18 *systems more distributed, responsive, dynamic, and consumer-focused, it is necessary to*
19 *provide consumers and stakeholders with safe, secure access to information about their*
20 *energy usage. Access to granular energy data is a foundational element for moving New*
21 *Hampshire's electric and natural gas systems to a more efficient paradigm in which*
22 *empowering consumers is a critical element. By enabling the aggregation and*
23 *anonymization of community-level energy data and requiring a consent-driven process*
24 *for access to or sharing of customer-level energy usage data, the state can open the door*
25 *to innovative business applications that will save customers money, allow them to make*
26 *better and more creative use of the electricity grid as well as other utility services, and*
27 *facilitate municipal and county aggregation programs authorized by RSA 53-E. Such a*
28 *program of robust data is also likely to be useful in local planning, conducting market*
29 *research, fostering increased awareness of energy consumption patterns, and the*

1 *adoption of more efficient and sustainable energy use.” (Chapter 286:1, NH Laws of*
2 *2019)*

3 **Q3.3. What are the legislative objectives of RSA 53-E?**

4 A5.2. RSA 53-E:1 states:

5 *“The general court finds it to be in the public interest to allow municipalities and*
6 *counties to aggregate retail electric customers, as necessary, to provide such customers*
7 *access to competitive markets for supplies of electricity and related energy services. The*
8 *general court finds that aggregation may provide small customers with similar*
9 *opportunities to those available to larger customers in obtaining lower electric costs,*
10 *reliable service, and secure energy supplies. The purpose of aggregation shall be to*
11 *encourage voluntary, cost-effective and innovative solutions to local needs with careful*
12 *consideration of local conditions and opportunities.”*

13 **Q3.4. How does a shared integrated grid realize the legislative objectives of SB 284 and**
14 **RSA 53-E?**

15 A3.4. The shared integrated grid as it is described in my response to Q3.1 is entirely consonant
16 with the legislative objectives of SB 284 and RSA 53-E. It specifically enables the state’s
17 energy systems to become more distributed, responsive, dynamic, and consumer-focused. It
18 promotes innovative business applications that will save customers money, allow them to make
19 better and more creative use of the electricity grid, and facilitate municipal and county
20 aggregation programs authorized by RSA 53-E. It will enable animated and competitive retail
21 electricity markets and help customers to obtain lower electric costs, reliable service, and secure
22 energy supplies. In short, the shared integrated grid is the leading industrial concept for New
23 Hampshire to achieve its objectives.

24 While a shared integrated grid can realize the legislative objectives of SB 284 and RSA
25 53-E, in many ways its implementation has been elusive for a variety of non-technical and often

1 implicit barriers. The distinguished energy economist Dr. Ahmad Faruqui¹⁰ in his recent article
2 in the journal Regulation entitled “Refocusing on the Consumer: Utilities regulation needs to
3 prepare for the “prosumer” revolution” recounts the more than 50-year saga of trying to advance
4 a basic building block of grid modernization: customer access to meaningful choices of time-
5 varying rates. [Faruqui 2020]¹¹. He summarizes this saga and the current state grid
6 modernization in this way:

7 It’s obvious that both regulators and energy executives are frozen in time and they know
8 it. They spend much of their time blaming each other for the delays. The blame game
9 continues unabated at many industry events. The pace, ambiguity, and inconclusiveness
10 of this regulatory drama seem to be a reenactment of the play Waiting for Godot. . . .

11 While every state is in a big rush to move ahead with decarbonization and has specified
12 some very aggressive timelines for becoming 100% decarbonized, just about all the
13 policy solutions are on the supply side. There is almost no inclusion of dynamic load
14 flexibility, which could help deal with the intermittent nature of renewable energy.

15 For those of us who work in the electric utility industry, the time has come to rethink
16 regulation, reimagine the utility, and reconnect with the real customer. That journey can
17 no longer be delayed. . . .

18 This journey will involve finding new ways to engage with customers and observing
19 those customers in real-time to understand their energy-buying decisions. Unless these
20 steps are undertaken, the customer is going to leave both the utility and the regulator in
21 the dust.

22 The enactment of SB 284 (Data Platform) and SB 286 (RSA 53-E and RSA 374-F
23 amendments) provide a legal pathway to overcome these implicit barriers.

24 **Q3.5. How is a statewide, multi-use online energy data platform an integral and essential**
25 **part of realizing such a shared integrated grid?**

26 A3.5. The 1) network-enabled distributed energy resources and devices, 2) customer

¹⁰ <https://www.brattle.com/experts/ahmad-faruqui>

¹¹ Attachment D, also found at <https://www.cato.org/sites/cato.org/files/2020-03/regv43n1-6.pdf>.

1 engagement in time-responsive retail electricity services (e.g. access to real-time pricing), and 3)
2 community-level coordinated exchanges of electricity supply and related services all require a
3 state-wide, multi-use online energy data platform as a prerequisite information infrastructure.
4 The statewide multi-use online energy data platform would allow for network-enabled
5 distributed energy resources and devices to communicate the prices and quantities of electricity
6 services that they provide or utilize in real-time. The data platform would allow customers to
7 engage by sending and receiving their consumption and distributed generation data and reporting
8 the status of energy storage capacity to charge or discharge, not unlike spinning reserve. The
9 data platform would send and receive the price and quantity data inherent to the coordinated
10 exchange of electricity at the community level. In short, there is no shared integrated grid
11 without a data platform that engages the participation and communication of grid stakeholders. It
12 is foundational.

13 **IV. Identification of Stakeholder Users of the Statewide Multi-Use Online**
14 **Energy Data Platform**

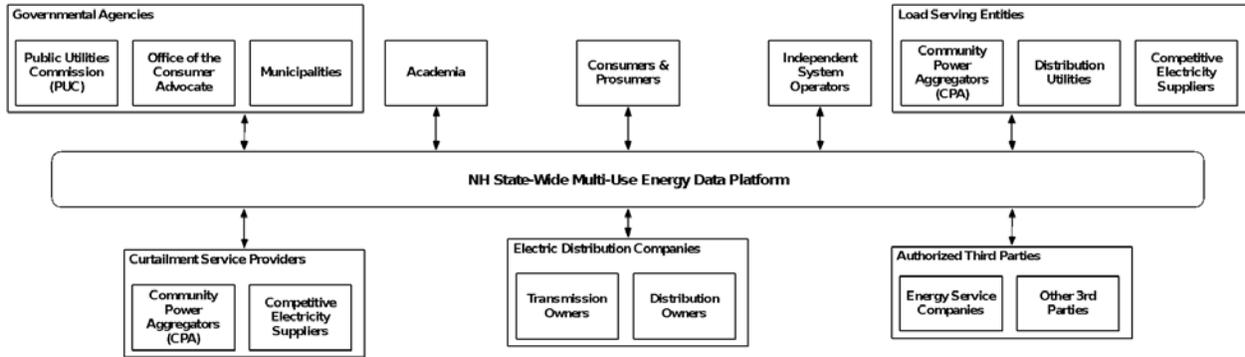
15 **Q4.1. Should the NHPUC Order in DE 19-197 specify the categories of stakeholder users**
16 **of the statewide multi-use online energy data platform?**

17 A4.1. Yes. It would be impossible to define the energy data platform with any level of
18 precision without stating explicitly the stakeholder uses of the data platform.

19 **Q4.2. What are the categories of stakeholder users of the statewide multi-use online**
20 **energy data platform?**

21 A4.2. RSA 378:50 specifically mentions customers, utilities, service providers as defined in
22 RSA 363:37 and the office of the consumer advocate but does not explicitly state these
23 stakeholders as explicit users of the data platform. Nevertheless, in order to meet the legislative

1 objectives of SB 286 and RSA 53-E, a broad diversity of stakeholders should be allowed access
2 to the data platform. Please see *Figure 1* below.



3
4 *Figure 1. Interfaces between a NH State-Wide Multi-Use Energy Data Platform and NH Energy*
5 *Stakeholders*

6 In Attachment K, labeled [LGC-2020-2], the Local Government Coalition identifies 15
7 categories of stakeholders.

8 **V. Determination of Stakeholder Requirements and Data Platform Function**

9 **Q5.1. Should the NHPUC Order in DE 19-197 determine the stakeholder requirements of**
10 **the Data Platform?**

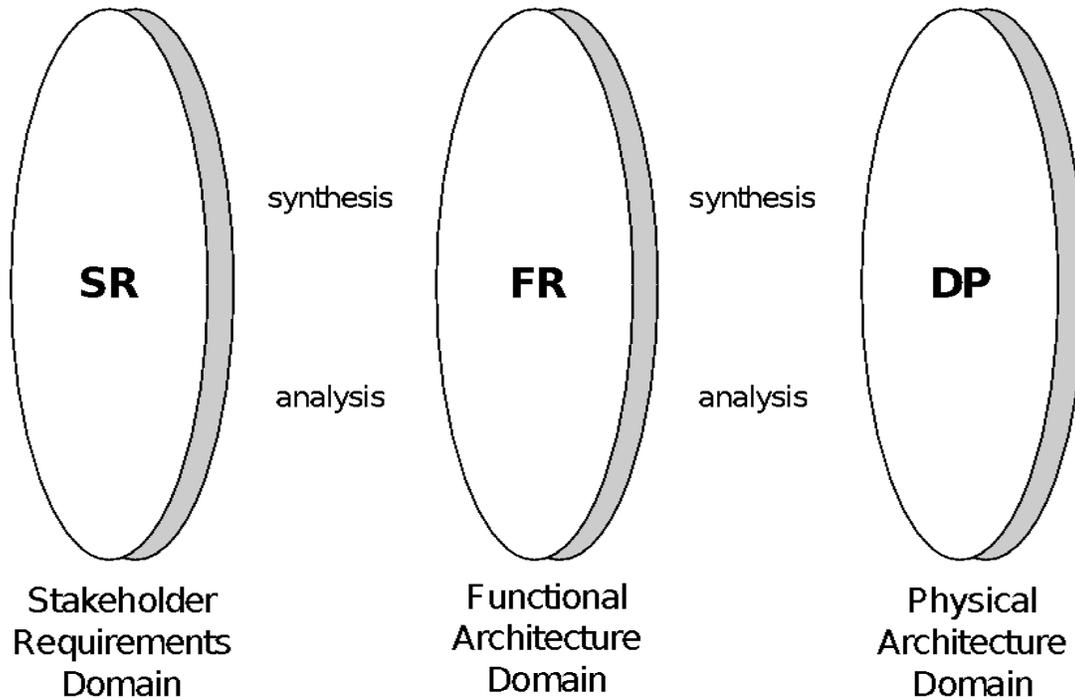
11 A5.1. Yes. RSA 378:51-54 provides several high-level requirements for the data platform.

12 RSA 378:51, II requires: “The commission shall open an adjudicative proceeding ... to
13 determine governance, development, implementation, change management, and versioning of the
14 statewide, multi-use, online energy data platform.” From an engineering perspective, the first
15 step in the development of any technical artifact is to define its stakeholder requirements and so
16 we would expect this docket to do so as well.

17 **Q5.2. Should the NHPUC Order in DE 19-197 specify the functional requirements of the**
18 **Data Platform?**

19 A5.2. No. It is very important in software systems engineering to distinguish between

1 stakeholder requirements and functional requirements. Please see *Figure 2* below which is
2 drawn from our recent publication identified as Attachment B, [Farid 2016].



3
4 *Figure 2. Three Domains of Engineering System Design and Development [Farid 2016]*

5 The domain of stakeholder requirements is developed in an open forum of relevant
6 stakeholders stated in the “language of the stakeholder” — be it of a lay, legal, business, or
7 technical nature. The proceeding of this docket is a good example. Functional requirements, in
8 contrast, are part of the functional architecture. They are stated in the language of a technically
9 minded software engineer so that a group of engineers can straightforwardly implement them
10 following a software engineering process. The distinction between the stakeholder requirements
11 and the functional requirements means that the former must be reconciled and translated into the
12 latter in a process that systems engineers call “requirements engineering”. This requirements
13 engineering process is often done by a small group of technically-trained (software) systems
14 engineers. The technical activity of requirements engineering requires painstaking attention to

1 detail and follows established formal methods. The interested reader is referred to several
2 dedicated texts on requirements engineering^{12,13,14}. Furthermore, the LGC scoping comments
3 marked as Attachment J, [LGC-2020-1] provide an extensive discussion of requirements
4 engineering as it pertains to this docket.

5 Therefore, it would be entirely inappropriate for an adjudicative regulatory process to
6 conduct the requirements engineering process. It is unreasonable to expect the intervenors of the
7 docket to follow the best practice of the technically-oriented process of requirements
8 engineering.

9 The conceptual answer above is also the overwhelming precedent of industrial practice.
10 Large complex systems, be they software systems or physical systems have been deployed by
11 many federal government agencies including the Department of Defense, NASA, and the
12 Department of Energy. As a general rule, the stakeholders (e.g. the government agency) defines
13 the stakeholder requirements and then a contracted engineering organization conducts the
14 requirements engineering process to produce the functional requirements.

15 **Q5.3. Should the Utilities specify the functional requirements of the Data Platform?**
16 **Platform?**

17 A5.3. No. The engineering organization conducting the requirements engineering process is
18 not necessarily the same as the engineering organization that designs, develops, and deploys the
19 software system itself. Indeed, it is inadvisable to have them be the same when the design and
20 development organization is operating as a monopoly, as is the case here.

¹² K. Pohl, Requirements Engineering: Fundamentals, Principles, and Techniques. Springer Publishing Company, Incorporated, 2010.

¹³ B. Berenbach, D. Paulish, J. Kazmeier, and A. Rudorfer, Software and Systems Requirements Engineering: in Practice. McGraw-Hill, Inc., 2009.

¹⁴ E. Hull, K. Jackson, and J. Dick, Requirements engineering. Springer Science and Business Media, 2010.

1 Two types of problems can occur. First, the design and development engineering
2 organization can state the functional requirements in such a way that they themselves create a
3 highly inflated estimate of the design and development cost overall or selectively for certain
4 requirements. This is a very real financial incentive against the interests of stakeholders.
5 Furthermore, the design and development engineering organization can state the functional
6 requirements with an “inward focus” rather than a stakeholder focus. As discussed in
7 Attachment D [Faruqui 2020], utilities need to be “customer,” or more generally, stakeholder
8 focused rather than utility-focused. Instead, if another engineering organization states the
9 functional requirements, then there is no such financial incentive. They would state the
10 functional requirements in as straightforward a manner as possible to facilitate competitive cost
11 estimates.

12 The second problem arises from the distinction between validation and verification¹⁵.
13 Verification is the process of matching the developed software system to the specified functional
14 requirements. It determines if the system has been “built right”. Validation is the process of
15 matching the developed software system to the stakeholder requirements. It determines if the
16 “right system” has been built. When the engineering company responsible for requirements
17 engineering is the same as the engineering company responsible for the design and development,
18 then the distinction between verification and validation is blurred and the “right system” may
19 never be deployed or be “built right”. Ultimately, verification should be done by the engineering
20 organization responsible for design, developments, and deployment of the software system and
21 validation should be done by the engineering organization responsible for requirements

¹⁵ D. M. Buede, *The Engineering Design of Systems: Models and Methods*. Hoboken, N.J.: John Wiley & Sons, 2nd ed., 2009.

1 engineering.

2 Finally, as a practicing engineer with an expertise in software systems engineering, I do
3 not interpret RSA 378:52, I that states: “the utilities shall design and operate the energy data
4 platform” to mean that they shall also specify the functional requirements. The processes of
5 design and operation happen after the specification of functional requirements not during.
6 Furthermore, I do not interpret RSA 378:52, I to mean that the utilities shall exclusively conduct
7 all technical activity related to the data platform. Given the fact that the electricity and natural
8 gas distribution utilities operate as monopoly service providers and have a vested interest in their
9 current business model, which includes growth in invested capital and profits that are closely
10 related to growth in distribution system capacity, often driven by growth in coincident peak
11 demands, I do not believe it to be in the best interest of the New Hampshire public to do so.

12 **Q5.4. Are there commercially viable engineering organizations with expertise in**
13 **requirements engineering?**

14 A5.4. Yes, absolutely. The well-known names are Navigant, Booz Allen Hamilton, Exponent,
15 and Accenture. Beyond these, there is no shortage of niche engineering consultancies that are
16 often less expensive.

17 **Q5.5. Should the NHPUC Order in DE 19-197 use an agile software engineering process to**
18 **identify stakeholder requirements?**

19 A5.5. No, the question is a logical non-sequitur. Returning back to *Figure 2*, any software
20 engineering process be it “traditional software engineering” or “agile software engineering” is
21 defined as the process of transforming the (technical) functional requirements into the software
22 system itself — shown as the physical architecture in *Figure 2*. Consequently, the domain of

1 agile software engineering is downstream and not concerned with the identification of
2 stakeholder requirements.

3 **Q5.6. Should the Utilities design, develop, and deploy the energy data platform using an**
4 **agile software engineering process?**

5 A5.6. Yes, the energy data platform should be designed, developed, and deployed using an
6 agile software engineering process.

7 As an active computational research academic and a CEO of a software development
8 organization, we practice agile software engineering every day. It has no doubt become the best
9 practice of software engineering in the last two decades. In traditional software engineering, the
10 process of taking the functional requirements and turning them into the software system itself
11 happens in one large development cycle called the “systems engineering vee”. In contrast, agile
12 software engineering uses several full development cycles. Consequently, project risks, costs,
13 and lead times can often be controlled more effectively than traditional software engineering. It
14 helps software engineers develop effective software products of increasing complexity with each
15 passing iteration. A highly simplified but entirely adequate depiction is shown in *Figure 3* taken
16 from Slide 15 of Unutil’s Slide Deck entitled: “Platform Development and Oversight DE 19-197
17 Technical Session”.

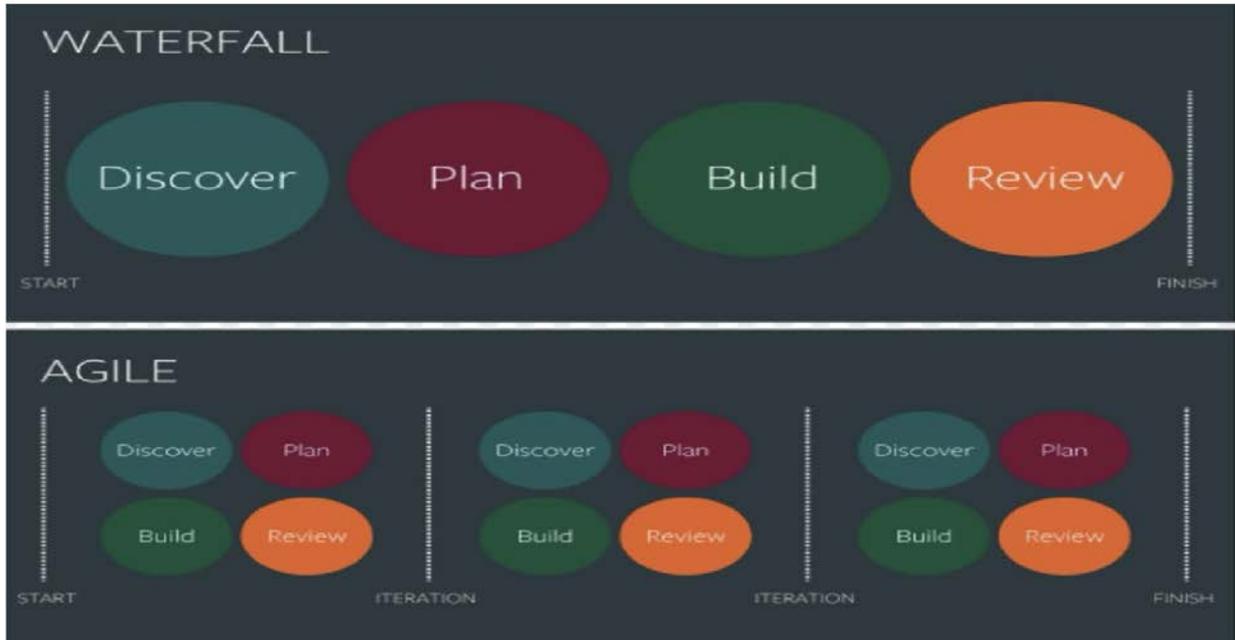


Figure 3. Unitil's Graphical Contrast of Traditional (Waterfall) vs Agile Software Engineering

Nevertheless, the answer to this question should be taken in the context of Answer 5.4 above, and Answer 5.13 below.

Q5.7. Is it a valid alternative to delegate the determination of stakeholder requirements to a governing “data platform council” responsible for the governance of the data platform?

A5.7. Not by default. While a governing “data platform council” can potentially determine a set of functional requirements for the data platform using an open process of stakeholder engagement, it is not clear how the stakeholder requirements that they determine would have any binding effect on how the utilities “design and operate the energy data platform” as in RSA 378:52, I. In other words, the governing data platform council would first require a strong governance mandate that the utilities would have to follow, short of an adjudicated appeal to the Commission. Furthermore, such a data platform council would have to operate in a manner that is at least as open as this DE 19-197 docket in order for it to gain acceptance by this docket’s diversity of intervenors.

1 **Q5.8. Is it a valid alternative to delegate the determination of the functional requirements**
2 **to a governing “data platform council” responsible for the governance of the data**
3 **platform?**

4 A5.8. No. The requirements engineering process of reconciling and translating stakeholder
5 requirements to functional requirements is a technical process that is best conducted by an
6 engineering organization with that specific expertise.

7 **Q5.9. How far can the NHPUC Order in DE 19-197 proceed with the remaining technical**
8 **aspects identified in RSA 378:51 prior to the determination of the data platform’s**
9 **functional requirements?**

10 A5.9. Not at all with any specificity. In any engineering design or systems engineering process,
11 be it for software or otherwise, be it agile or otherwise, the functional requirements must first be
12 defined as a closed set and agreed upon. No other technical activities can proceed with any level
13 of specificity without defining such functional requirements.

14 Part of the challenge of the DE 19-197 Docket thus far is that it has sought to have
15 specific answers to the identification of standards, the development of a user-friendly interface,
16 the development of a logical data model, privacy of data, security of data, software development,
17 software implementation, change management, and versioning all before the functional
18 requirements have been fully determined. Consequently, my testimony on these items, out of
19 engineering diligence and best practice, is made in general rather than specific terms.

20 **Q5.10. Then what are the stakeholder requirements to which the statewide multi-use online**
21 **platform must adhere?**

22 A5.10. The complete set of functional requirements must come from the totality of stakeholders
23 intervening in this docket. That said, I’d like to identify several high-level stakeholder

1 requirements on behalf of the Local Government Coalition. The functionality of the statewide
2 multi-use online energy data platform must:

- 3 1. Be compliant with all Federal and NH laws. In particular, we note that the
4 implementation of a statewide multi-use energy data platform must specifically support
5 the authorities granted to community power aggregations (CPAs) under RSA 53-E and
6 the reasonable implementation of the statute.
- 7 2. Be interoperable with NH stakeholders and beyond through the use of well-established
8 international standards.
- 9 3. Be extensible.
- 10 4. Be state-wide — a single data hub. While this statement may appear obviously self-
11 referencing, it is important to recognize that grid data, at present, is quite distributed
12 amongst various types of grid stakeholders. Consequently, the creation of a data platform
13 serves to centralize access to this distributed data and it must be designed with
14 functionality to accommodate the input and retrieval of data from all of these
15 stakeholders.
- 16 5. The functionality of the statewide multi-use online energy data platform must be
17 implemented by a commercially-neutral grid stakeholder.

18 The Local Government Coalition has detailed the importance of all five of these categories in its
19 scoping comments filed under tab 27 of the Docket Book in this proceeding¹⁶ and its identified
20 use cases filed under tab 34¹⁷, both of which are incorporated herein by reference as Attachment

¹⁶ https://www.puc.nh.gov/Regulatory/Docketbk/2019/19-197/LETTERS-MEMOS-TARIFFS/19-197_2020-03-11_COL_SCOPING_COMMENTS.PDF

¹⁷ https://www.puc.nh.gov/Regulatory/Docketbk/2019/19-197/LETTERS-MEMOS-TARIFFS/19-197_2020-04-03_LGC_USE_CASES_PROPOSALS.PDF

1 J [LGC 2020-1] and Attachment K [LGC 2020-2], respectively.

2 **Q5.11. What stakeholder requirements does RSA 53-E on community power aggregators**
3 **place on the data platform?**

4 A5.11. In the identified use cases referenced as LGC-2020-2, the LGC derived a total of
5 seventeen stakeholder requirements (or use cases) directly from the provisions of RSA 53-E.
6 Ultimately, in order to fulfill all of the identified provisions of RSA 53-E, an exchange of data
7 would be required. From cost, benefit, and engineering practicality perspectives, it is only
8 reasonable and prudent to expect that this exchange of data would happen through the data
9 platform and not through an alternative parallel means of data exchange.

10 **Q5.12. What is meant by an “interoperable” data platform?**

11 A5.12. Interoperability is a life-cycle property of a software system that allows for humans and
12 machines to readily transmit data to and receive data from the software system through well-
13 established Application Programming Interfaces (APIs) that implement international standards.
14 Utility API at the May 8, 2020, technical session provided a presentation explaining what is
15 meant by an API.

16 **Q5.13. What is meant by an “extensible” data platform?**

17 A5.13. An extensible data platform is a data platform that when deployed readily admits new
18 features and functionalities with little or no change (and consequently effort and cost) to the
19 already deployed data platform. In no way does the concept of extensibility compromise the
20 concept of a closed set of functional requirements. Returning back to *Figure 2*, extensibility is a
21 property of the deployed system itself — in the physical architecture domain. Even if the data
22 platform has a closed and clearly identified set of functional requirements, it is entirely possible
23 that the engineering organization that is designing, developing, and deploying the data platform

1 makes technical decisions that leave the architecture itself as fixed and non-extensible.
2 For example, in the many technical sessions, it has become clear that the Electronic Data
3 Interchange (EDI) that utilities use for financial transactions between competitive suppliers is not
4 extensible. It does not appear as though it has admitted any change in the last two decades.
5 Therefore, the EDI, on its own, would not fulfill the extensibility requirement. Rather, at best, it
6 would have to be integrated as a component of a larger data platform that was indeed extensible.

7 **Q5.14. What is meant by implemented by a “commercially-neutral grid stakeholder”?**

8 A5.14. As explained in the Local Government Coalition’s scoping comments [LGC-2020-1], “it
9 is well-known in economic theory that the market power of a market participant grows
10 increasingly with its access to market data. A statewide multi-energy data platform will house
11 and give access to such large quantities of energy market data that a commercially-interested grid
12 stakeholder has the potential to exercise greater than proportional market power for financial
13 gain; potentially to the detriment of other grid stakeholders.” [LGC 2020-1, p.6.]

14 For example, and to be concrete, a community power aggregation may wish to implement
15 a demand response electricity service that responds in a timely fashion to alleviate congestion on
16 an electric distribution line. Such a service would lower rates first for the demand response
17 participant and second for all electricity consumers on that feeder as a system-wide benefit. The
18 implementation of such a demand response service would require timely information of
19 distribution system data from the distribution utility. The distribution utility, in contrast, has no
20 incentive to provide such data because in most instances it might prefer to upgrade the congested
21 line and be compensated accordingly.

22 The Local Government Coalition derives the requirement for a “commercially-neutral
23 grid stakeholder” from Chapter 286:1, NH Laws of 2019 quoted on pages 10-11 above.

1 Implementation by a commercially neutral grid stakeholder is potentially but not necessarily at
2 odds with RSA 378:52, I, which states: “the utilities shall design and operate the energy data
3 platform”. Consequently, it is necessary to ensure that the utilities do not have disproportionate
4 market power over other competitive market participants. Curtailing the potential for excessive
5 market power is achieved with several mutually reinforcing measures. First, the data housed and
6 shared by the data platform must, by design, make sure that competing electric grid market
7 participants have access to the same data at the same time. Second, the department of the utility
8 that operates the data platform itself must be isolated in their communication from the
9 departments responsible for the purchase and sale of electricity to grid stakeholders. Third, a
10 governing “data platform council” must be created with the mandate to ensure that the above
11 measures are actually strictly followed. Furthermore, the first three measures are most easily
12 achieved if the utilities collectively outsource the design and development of the data platform to
13 a software engineering organization with this specific expertise. In contrast, neglecting these
14 measures can cripple the development of a vibrant electric retail market and undermine the
15 purpose of the statute.

16 Alternatively, the State of New Hampshire, through new legislation, may choose to
17 determine that it is more straightforward and in the better interest of the public for the data
18 platform to be designed and operated by an engineering organization that is not directly involved
19 in the purchase and sale of electricity or investment decisions around distribution system
20 capacity and forego the utilities as an outsourcing entity. I return to this issue in Section VII
21 entitled governance.

22 **Q5.15. What is meant by stakeholder-appropriate, secure, and interoperable access to the**
23 **data platform?**

1 A5.15. A stakeholder’s access to the data platform is interoperable in that it is through APIs that
2 implement international standards.

3 A stakeholder’s access is secure in that it is authenticated with a stakeholder-specific
4 password. Alternatively, the best practice for access into any data platform with any level
5 sensitivity is a two-factor authentication method. It may or may not necessarily use a password
6 but will use stakeholder-specific information like biometric data. Stakeholder-appropriate access
7 recognizes that different classes of stakeholders have access to different classes and instances of
8 data. For example, a grid customer would have access to their consumption data but not that of
9 their neighbor. They may also have access to data on day-ahead and real-time pricing on their
10 feeder. In contrast, a CPA or competitive supplier would have access to a completely different
11 set of data. The design of which data is accessed by who is part of the detailed design of the data
12 platform. Finally, different stakeholder classes will have the ability to read, write, and append
13 data in a manner that is different from other stakeholder classes. Further explanation is found in
14 LGC-2020-2.

15 **VI. Implementation of The Statewide Multi-Use Online Energy Data Platform**

16 **Q6.1. Are there any relevant precedents in the electric power sector for the development**
17 **of an energy data platform?**

18 A6.1. Yes. Undoubtedly. Every Independent System Operator in the country is simultaneously
19 a wholesale market operator and a data platform operator. I agree with Prof. Paul Hines’
20 testimony which states: “ISO New England, for example, provides access to market data through
21 their “web services” server (see <https://webservices.iso-ne.com/docs/v1.1/>). This web interface
22 does not have any complicated or pre-developed applications; it just provides access to raw data
23 that authorized stakeholders can use to solve a wide variety of problems.” Indeed, if one

1 examines the ISO New England data platform closely it meets many of the stakeholder
2 requirements identified above at the wholesale rather than retail electricity level.

3 **Q6.2. Do you have any guidance on how the data platform should be implemented?**

4 A6.2. Yes. In response to Q5.2, I identified the domains of engineering system design and
5 development. I emphasized that this docket must determine a closed set of stakeholder
6 requirements. I also emphasized that these stakeholder requirements must be reconciled and
7 translated to a set of functional requirements in a technical language. From there, the data
8 platform is designed, developed, and deployed. There is also a verification phase to ensure that
9 the data platform is “built right” to meet the functional requirements. There is also a validation
10 phase to ensure that the built data platform is the “right system” and meets stakeholder’s
11 requirements. Using the best practice of software systems engineering process is the most likely
12 way to realize a data platform that meets its intended requirements and legislative objectives.
13 Beyond this guidance, my responses to implementation questions are of a generic nature as I
14 have explained in my response to Q5.9.

15 **Q6.3. What and who are the data sources and users of the data platform?**

16 A6.3. RSA 378 specifically mentions the Green Button Standard which assumes that all data
17 originates from the customer, passes to the distribution utility, and then is used by the customers
18 themselves, the utilities themselves, and third parties. The Local Government Coalition
19 interprets this flow of data from (single) source to data users as necessary but far from sufficient.
20 Unfortunately, this flow of data is not sufficient to achieve the legislative objectives of RSA 378.
21 Nor is it sufficient to meet the totality of stakeholder requirements including specifically the
22 stakeholder requirements and uses cases submitted in the LGC’s scoping comments [LGC 2020-
23 1] and identified uses cases [LGC 2020-2].

1 Once the final set of stakeholder requirements has been compiled, it will almost certainly
2 reveal that all stakeholders will send data to and receive data from the data platform as shown in
3 [Figure 1](#) in my response to Q4.2. For example, in terms of sending data, all stakeholders will
4 need to send at minimum authentication credentials. Furthermore, in terms of receiving data, all
5 stakeholders will likely need to login to access recent information on available electricity
6 services and prices.

7 In order for the data platform to achieve its legislative objectives as a centralized data
8 hub, this docket must expand its working paradigm from the one of monolithic data flow
9 described in the Green Button Standard to a multi-input-multi-output paradigm of design and
10 operation.

11 **Q6.4. What types of data should the energy data platform include?**

12 A6.4. To provide a generic answer, the data platform should include “customer data”,
13 “market/financial data”, and “system data”. Although these terms are not technically precise,
14 nor do they have well-accepted definitions in the literature, they have been used extensively in
15 this docket’s technical sessions. In broad brush strokes, “customer data” refers to the
16 consumption data as most commonly received from meters, including in particular “smart”
17 interval meters. “Market or financial data”, at least at present, refers to a lot of the data in the
18 EDI platform. “System data” refers to the data parameters that characterize the physical grid
19 itself either statically or dynamically updated due to changing grid conditions.

20 Naturally, this broad classification of data is not precise enough to state stakeholder
21 requirements. Nor is it precise enough to state functional requirements. Instead, international
22 standards should be used to precisely state the functional requirements in a technical language.
23 Nevertheless, this broad classification does provide a conceptual understanding.

1 **Q6.5. Why should customer data be part of the energy data platform?**

2 A6.5. First, customer data is specifically mentioned in RSA 378:50-53 and is the essence of the
3 Green Button Standard. Second, The Local Government Coalition in its scoping comments
4 [LGC-2020-1] and its uses cases [LGC-2020-2] defines seventeen uses cases as stakeholder
5 requirements. Collectively, these use cases address the data needed to implement RSA 53:E. A
6 careful analysis of these uses cases reveals that they require customer data.

7 **Q6.6. Why should market/financial data be part of the energy data platform?**

8 A6.6. The Local Government Coalition in its scoping comments [LGC-2020-1] and its uses
9 cases [LGC-2020-2] defines seventeen uses cases as stakeholder requirements. Collectively,
10 these use cases address the data needed to implement RSA 53:E. A careful analysis of these uses
11 cases reveals that they require market/financial data.

12 **Q6.7. Why should system data be part of the energy data platform?**

13 A6.7. In order to meet the legislative objectives of SB 284 and to realize a Shared Integrated
14 Grid, we must develop, deploy and provide retail-electric grid services “beyond the kilowatt-
15 hour”. Such retail-electric grid services are techno-economic in nature. Not only do they
16 provide financial incentives, but they also serve to enhance grid reliability, provide non-wires
17 alternatives to costly grid upgrades, and accelerate the adoption of sustainable and renewable
18 energy resources. Please recall my responses to Q3.1 - Q3.5. Also, the LGC has provided a
19 detailed discussion of “beyond the kilowatt-hour” in its scoping comments attached as [LGC-
20 2020-1].

21 In order for the techno-economic grid services to provide a technical value to the grid in
22 terms of reliability and resilience, the value of the service must be related to actual physical grid
23 conditions. For example, in my response to Q5.14, I described a demand response service that

1 alleviates congestion on a distribution line. Such a service would be impossible without
2 knowing in a timely fashion when a given distribution line is congested. While such a service
3 rarely exists in today's distribution systems, it is entirely commonplace today in the transmission
4 system where day-ahead and real-time energy markets provide locational marginal prices to
5 demand response participants. Such services, to be designed and deployed effectively, perhaps
6 by a CPA, require access to system data. Neglecting to do so, means that such an electricity
7 service would never be offered. As explained in my response to Q5.14, this would be an
8 example where the distribution utility exerts disproportionate market power that prevents another
9 market actor (i.e. CPAs) from providing competitive electric grid services.

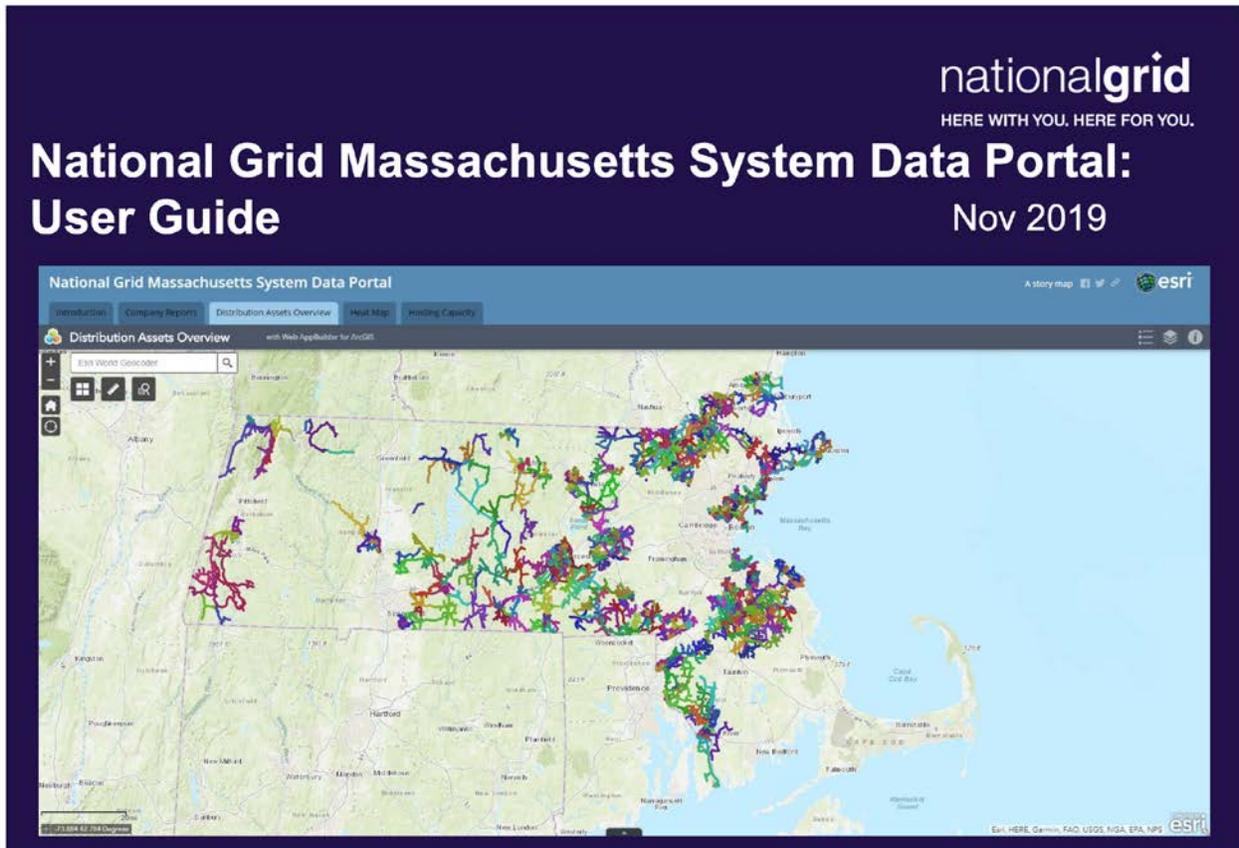
10 The Local Government Coalition recognizes the potential sensitivity of system data and
11 stands ready to engage in a robust discussion on how to secure this data, but ultimately this data
12 is necessary to provide innovative electric grid services beyond the kilowatt-hour.

13 **Q6.8. Are there any relevant precedents in the electric power sector where transmission
14 and distribution utilities share system data.**

15 A6.8. Yes, absolutely. Even though system data is potentially sensitive, there are many
16 precedents where system data has been transferred beyond the transmission and distribution
17 utility under well-defined rules, monitoring, and governance. Consequently, it is insufficient to
18 use the fact that this data is sensitive as a single means of precluding it from being shared with
19 other relevant grid stakeholders.

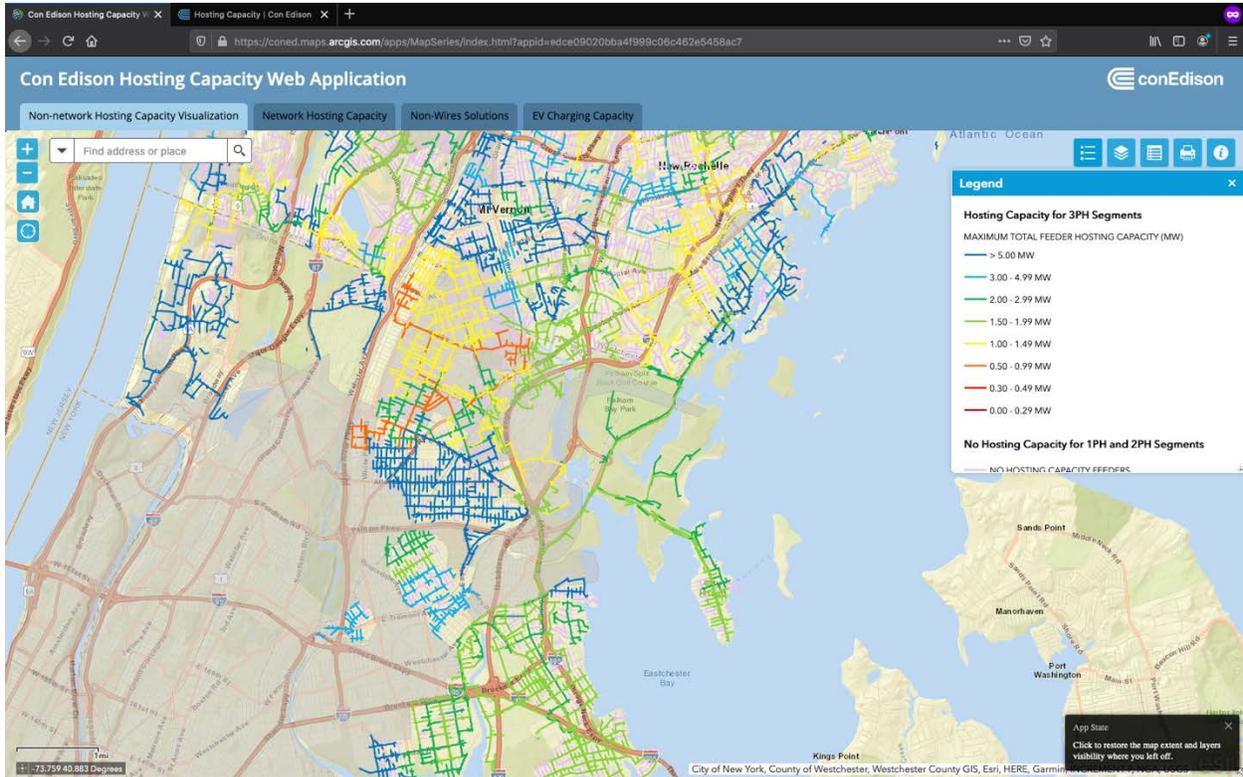
20 The most obvious precedent is that of the Independent System Operators including ISO
21 New England. Although they are not a transmission or distribution utility, they have access to
22 system data in order to provide reliability-enhancing competitive market services and many
23 stakeholders have varying degrees of access to that data and system typology.

1 Furthermore, in the distribution system, several utilities have provided system data as part
2 of their customer-facing portals. National Grid’s Massachusetts portal is found at
3 <https://ngrid.apps.esri.com/NGSysDataPortal/MA/index.html>. They have similar portals for
4 Rhode Island and New York. Figure 4 shows GIS maps depicting National Grid’s feeders in
5 Massachusetts. We attach [NGrid-2020] for further explanation.

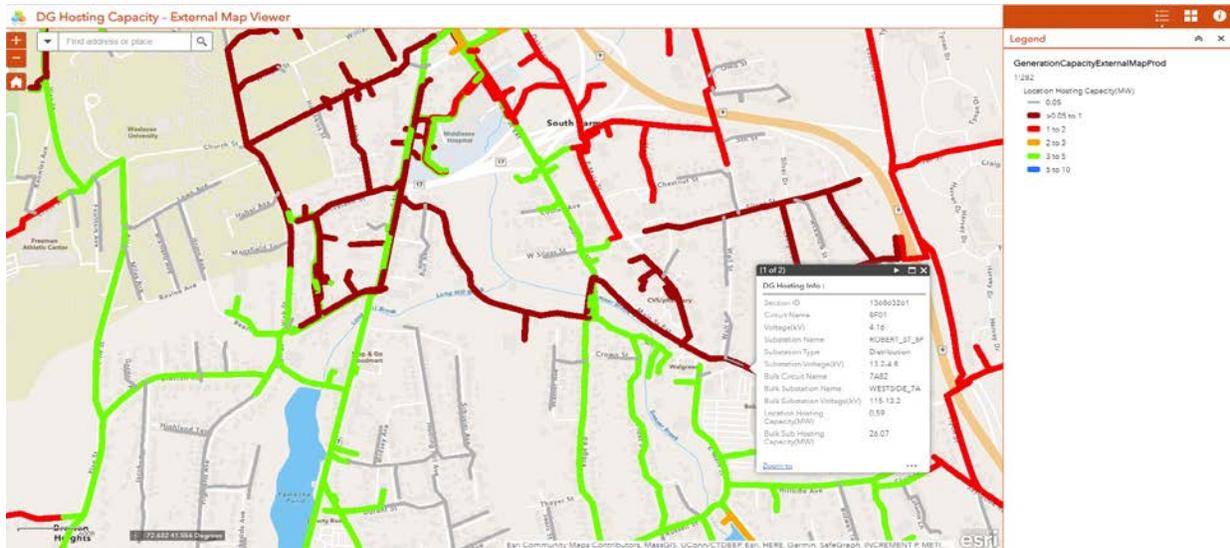


6
7 Figure 4. A Screenshot from the National Grid Massachusetts Portal Depicting Distribution System Feeder Data

8 Con Edison’s portal is found at: <https://www.coned.com/en/business-partners/hosting-capacity>.
9 Figure 5 shows GIS maps depicting Con Edison’s feeders in New York. We actively use this
10 data in the Dartmouth-LIINES to research and develop innovative data-centric products.



1
2 *Figure 5. A Screenshot from the Con Edison New York Portal Depicting Distribution System Feeder Data*
3 Eversource in Connecticut provides access to an ESRI GIS layer¹⁸, with an array of base map
4 options and full zoom capability, for looking at hosting capacity as shown in Figure 6 below.



5
6 *Figure 6. A Screenshot from the Eversource CT Hosting Capacity ArcGIS Map Viewer zoomed to Middletown CT*

¹⁸ <https://eversource.maps.arcgis.com/apps/webappviewer/index.html?id=4a8523bc4d454ddaa5c1e3f9428d8d8f>

1 Given these precedents, we believe the New Hampshire energy data platform should not lag
 2 behind neighboring states in terms of access to system data.

3 **Q6.9. Which international standards are most appropriate to the implementation of the**
 4 **statewide multi-use online energy data platform?**

5 A6.9. The data platform must adhere to a logical meta-data model that is determined during the
 6 design of the data platform and prior to its implementation in software. As stated in [LGC-
 7 2020-1 at Page 1], a logical meta-data model includes 1) a set of data fields that are populated
 8 with instantiated numerical and textual data 2) a set of classes which serve as containers of data
 9 fields and 3) a set of relationships between the data fields and their classes. These three
 10 components of a logical metadata model are drawn directly from the complete set of functional
 11 requirements. Normally, the Unified Modeling Language (UML) is used to graphically convey
 12 the logical data model. Figure 6 shows a standard UML metadata model of three-phase network
 13 components [EPRI-2020, p. 5-37].

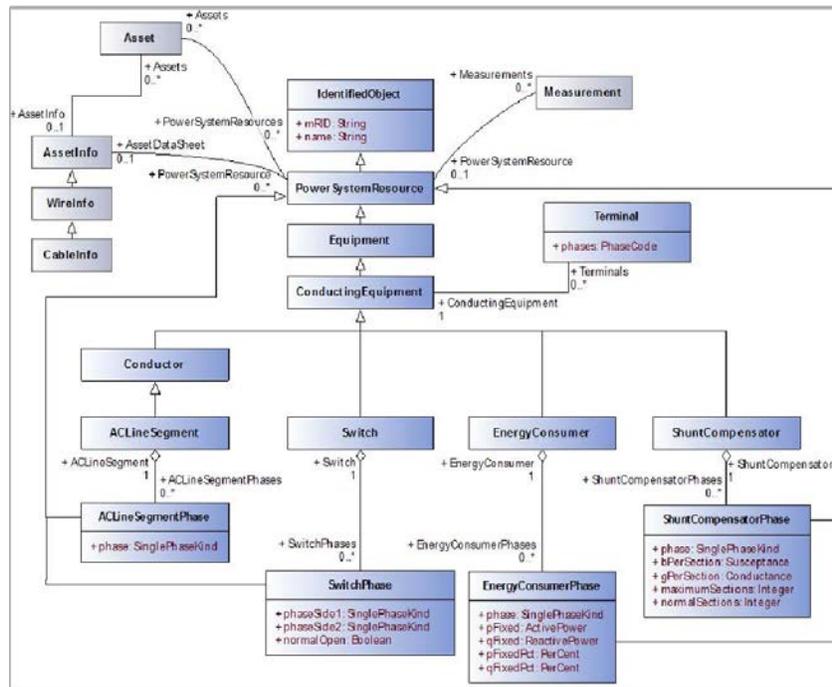


Figure 7. A Standard UML metadata model of three-phase network components

14
 15

1 A number of off-the-shelf software packages (e.g. IBM Rhapsody, Dassault’s Magicdraw) are
2 then used to automatically translate the UML model into an object-oriented programming
3 language (e.g. JAVA, C++, etc).

4 **Q6.10. Which international standards are most appropriate to the implementation of the**
5 **statewide multi-use online energy data platform?**

6 A6.10. The International Electro-technical Commission (IEC) maintains a group of standards
7 that together describe the entire standard metadata model of the electric power grid in UML.
8 They are collectively referred to as the “Common Information Model” or CIM for short. The
9 CIM is without a doubt the lingua-franca of machines, automation, and computers in the electric
10 grid. The CIM includes the following:

11 IEC 61970 — Information exchange among systems directly involved with operation and
12 planning of the overall interconnected electric grid which rely on power system network models
13 to analyze the behavior of the entire interconnected grid at all voltage levels. This often involves
14 interactions between systems at various different participants in the grid (e.g. RTO, TSO, DSO,
15 microgrid, generator, consumer).

16 IEC 61968 — Information exchange among systems supporting business functions that
17 support power system operations, maintenance, and customer support. This includes major
18 business functions such as asset management, work management, meter data management,
19 customer information, geographic information systems, and engineering design.

20 IEC 62325. — Information exchange among systems directly involved with electricity
21 market business processes such as transmission capacity allocation, forecasting, bidding,
22 contracts, clearing, and settlement.

23 EPRI as one of the primary contributors to these standards and has produced an excellent

1 and highly digestible primer on the Common Information Model which is attached here as
 2 Attachment A [EPRI-2020] for convenience¹⁹. Indeed, Figure 7 above is part of the CIM.
 3 Furthermore, pages B-4 to B-7 of this primer recounts how the Common Information Model was
 4 used to develop the Green Button Standard referenced in RSA 378:53. In other words, the Green
 5 Button Standard is simply a subset of the CIM.

6 The New Hampshire data platform, however, will have to go beyond the Green Button
 7 Standard to meet the totality of stakeholder requirements. Consequently, Figure 8 shows the
 8 breadth of CIM standards.

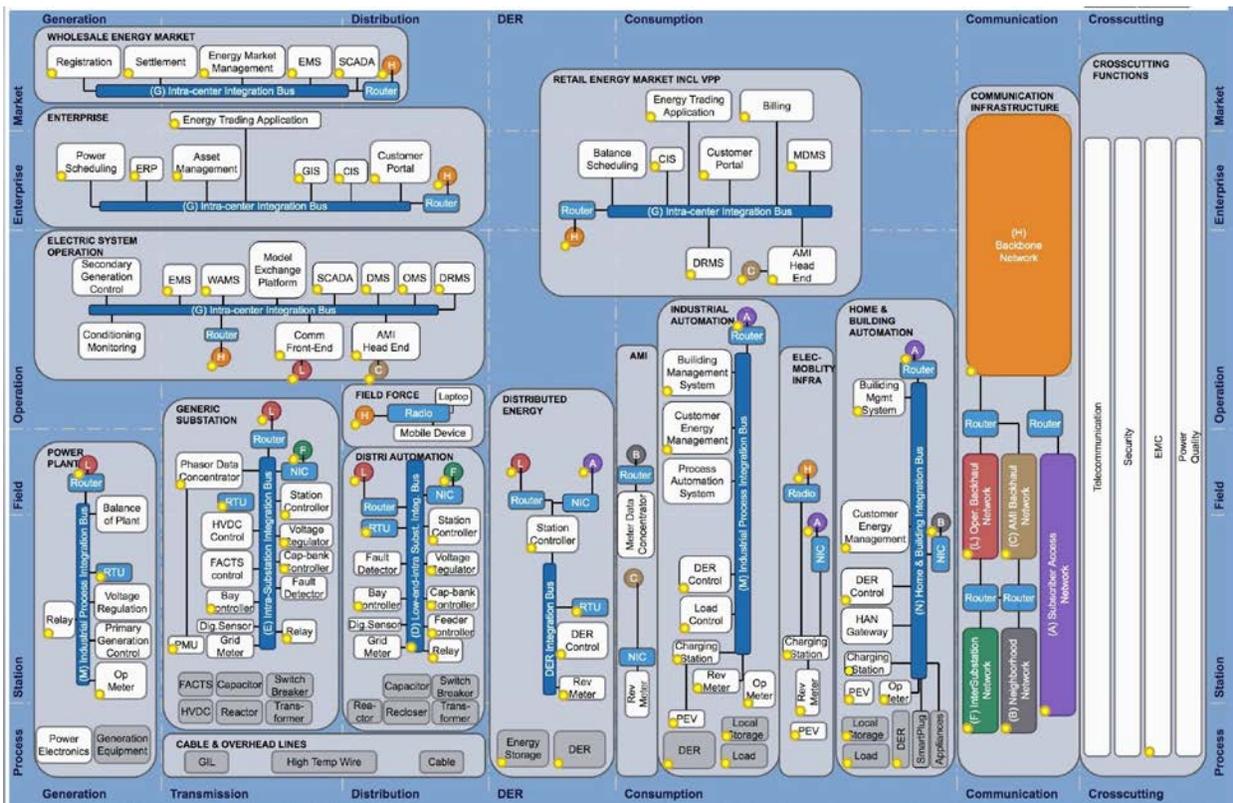


Figure 8. A Graphical Arrangement of Common Information Model Standards and Their Scope.

Further discussion on the Common Information Model can be found in [LGC-2020-1 at

¹⁹ Also available for download at: <https://www.epri.com/research/programs/062333/results/3002018634>.

1 pp.11-12]. In order for the New Hampshire data platform to be interoperable, it would have to
2 adopt these widely recognized international standards.

3 **Q6.11. Can you estimate the financial benefits of a statewide multi-use online energy data**
4 **platform?**

5 A6.11. This is a very difficult question to answer precisely for the simple reason that the data, on
6 its own, has no value. It only gains value when it is used to make decisions that improve existing
7 services and create new ones. The best analogy is a telephone line. On its own, it is pretty
8 worthless. However, as we all know, the telephone has transformed commercial activity and can
9 have tremendous financial value.

10 Let's develop a practical scenario. Let's assume that a data platform enables a time-
11 varying transactive energy service (price-incentivized time-varying, active demand response).
12 Let's also assume that such a service can be aggregated up to the wholesale ISO New England
13 level. Let's also assume that the adoption of such a service is a relatively modest 7-8% of peak
14 load. Let's also assume that such an energy data platform has also been applied to the
15 remaining New England states. Finally, let's assume that the generation mix continues
16 "business-as-usual" without much change from today's current mix.

17 In such a case, our peer-review research, attached as Attachment H [Muhanji 2020]
18 shows that in only one year, the Day-Ahead Energy Market would see a savings of
19 approximately \$68M. Similarly, in only one year, the real-time energy market would see a
20 savings of approximately \$68M. With about 10% of the population of the New England
21 population, New Hampshire would expect to benefit by \$6.8M in one year alone. While this
22 estimate may seem large, it is actually very conservative because it does not include all of the
23 line and substation congestion that could be avoided by virtue of demand response acting as a

1 non-wires alternative or other grid services that might be enabled by the platform.

2 **Q6.12. Are there commercially available third-party solutions for the statewide multi-use**
3 **online energy data platform on the market today?**

4 A6.12. Yes. We have received strong presentations from mPrest²⁰ and Kevala Analytics²¹ about
5 their virtual data platforms²². Please see Attachment E [mPrest 2020-1]. While this solution
6 would have to be matched to the functional requirements discussed above and likely customized
7 to New Hampshire's needs, its current implementation as described in the attached slides is an
8 excellent starting point from which to discuss practical implementation avenues. Furthermore,
9 as stated in their email, Attachment F, [mPrest 2020-2]), a perpetual license for 650,000
10 customers would cost \$750,000 or \$1.15 per NH customer and includes not only a data platform
11 but also a myriad of ready to use applications that should have significant value to distribution
12 system operators and other stakeholders.

13 **Q6.13. How viable are these commercially available third-party solutions?**

14 A6.13. At such a capitalized cost of approximately \$1.15 per NH customer, and specifically in
15 reference to RSA 378:51,III, we can surmise that available third-party solutions for the core of
16 an extensible data platform are likely viable. Their cost can be reasonably recovered from
17 customers in the public interest. Furthermore, the data platform when combined with a time-
18 varying active demand response rate could help to materially reduce electricity prices and costs
19 for the New Hampshire public.

²⁰ <https://www.mprest.com>

²¹ <https://kevalaanalytics.com/>

²² An mp4 video recording of their presentation can be downloaded from: <https://drive.google.com/file/d/1-bMY5EdmMi5uckVHAGYVAY8NKzIN3mZC/view>. Alternatively, mPrest's presentation can be viewed at: <https://app.box.com/s/qjkb4e4skxpzxhrwkktxp1z50xvv7mhl>.

1 **VII. Governance**

2 **Q7.1. Are there any relevant precedents in the electric power sector for the governance of**
3 **an energy data platform?**

4 A7.1. Yes. Again. The governance model of ISO New England is a very relevant precedent.
5 Working with the NEPOOL they engage actively and frequently with a wide array of
6 stakeholders through such committees as the Planning Advisory Committee and the Consumer
7 Liaison Group. These committees draw a wide variety of stakeholder types to provide input and
8 feedback to ISO New England's activities. Again, given that ISO-NE is not just a market
9 operator but also a data platform operator, I'd expect there to be similarities in governance.

10 **Q7.2. Describe the role of governance in ensuring a successful data platform.**

11 A7.2. In relation to my testimony above, the governance of the data platform should serve to
12 ensure that the data platform create a level playing field within a dynamic retail electricity
13 market. Again the accessibility of data directly impacts market power and a competitive
14 electricity marketplace requires equitable access to data. Naturally, the data itself must be
15 accurate, timely, and interoperable but these technical requirements serve to enable a dynamic
16 marketplace. I agree with Rep. Kat McGhee's insightful testimony on this subject.

17 **Q7.3. Describe the role of governance in ensuring a successful data platform.**

18 A7.3. It should include all of the stakeholder categories shown in Figure 1 in my response to
19 Q4.2. It's difficult to imagine a level playing field with respect to data otherwise.

20 **Q7.4. Does this conclude your testimony?**

21 A7.4. Yes, it does.